
WINTER BUNDLE UP 2020



Total Purchase Amount (Sales Volume)

Receive one of the following items when you reach the Sales Volume

\$700 (SV)

Germanium Pad™ Mini
Detoxi™ (1 Bottle)*

\$1,500 (SV)

Two (2) Germanium Pad™ Mini
Germanium Pad™ Pro
Aroma Stand
Detoxi™ (3 Bottles)*

\$2,000 (SV)

Germanium Pad™ Pro & Aroma Stand
Germanium Pad™ Single
Quantum Energy Pad® Pro

\$3,000 (SV)

NEW Bamboo Silk Comforter**
Germanium Pad™ Single & Aroma Stand
Germanium Pad™ Queen
Amethyst Pillow

\$4,000 (SV)

NEW Bamboo Silk Comforter & Aroma Stand**
Germanium Pad® King & Aroma Stand
Germanium Pad® Queen & Aroma Stand
Amethyst Pillow & Aroma Stand

*Detoxi™ cannot be shipped to China

**More info on NEW Bamboo Silk Comforter will be announced

Customers who have reached the specified Sales Volume target on a single order will receive a coupon to redeem a promotional item from the list of eligible items two (2) weeks after the weekending date. If a customer does not provide an email, the Winter Bundle Up certificate will be mailed to the customer's address in our file. All promotional items will be boxed and shipped separately. Shipping & Handling charges apply for all promotional items. Promotional Items shipped outside of US and Canada are subject to customs, Duty Tax, VAT, brokerage fees, and any other additional fees. Purchases of Biomat Professional w/ \$100 Discount are still eligible to be counted towards the promotion. Product Certificate Orders are not eligible and do not qualify for the promotion. Please see 2020 Winter Bundle Up FAQ for additional information.

Orders submitted through Richwaybackoffice.com will have until Saturday, January 23, 2020 at 11:59 PM Hawaii Standard Time to be eligible for this promotion. All other orders, including e-mail, fax, and shopping cart orders must be submitted by Friday, January 22, 2020 at 5:59 AM Hawaii Standard Time to be eligible for this promotion.



RICHWAY & FUJI BIO INC. 2020 Winter Bundle Bonus FAQ

The 2020 Winter Bundle Bonus Promo ends on Saturday, January 23rd.

Does this end date apply to all orders submitted to Richway?

The end date of the Winter Bundle Bonus Promo corresponds with Richway's standard cut-off time for orders.

Orders submitted through the Backoffice will have until **Saturday, January 23rd at 11:59 PM** Hawaii Standard Time to be eligible for the Spring Promo.

All other orders including e-mail, fax, and shopping cart orders must be submitted by **Friday, January 22nd at 5:59 AM** Hawaii Standard Time.

1) Will the promotional item(s) be shipped with the order? How do I claim my promotional item(s)?

No, the redeemable promotional item(s) will not be shipped with the order.

Once the order has been processed, a certificate to redeem the free item(s) will be generated and e-mailed to the customer two (2) weeks following the weekend date.

The certificate will have a list of the eligible promotional items that the customer can choose from. Customer is responsible for Shipping and Handling charges and any additional shipping fees. If the customer has not provided an e-mail address, the certificate will be mailed out via US mail. Mail service is offered to US and Canadian residents only.

**Please see the chart below for the list of promotional items.*

2) What is the expiration date of the special coupon?

The expiration date is three (3) months from the issue date.

3) Can I use Product Certificates towards my order to qualify for the Winter Bundle Bonus Promotion?

No, orders that use product Certificates are not eligible for counting towards free promotional items.

4) Will the Biomat® Professional purchased using the \$100 discount count towards the Winter Bundle Bonus Promotion?

Yes, the \$100 Discounted Biomats® will count towards the Winter Bundle Bonus.

5) How much is shipping? Are all the promotional items available for international shipping? How does international shipping work?

Shipping Price Lists for US, Canada, and Korea can be found [here](#). Make sure to be logged in to the website to view the files.

For all other International Shipping rates, contact or email shippingstatus@richwayusa.com with the full shipping address to receive a quote. Customs, VAT, and import fees may be assessed based on the full retail value of the promotional item.

The Detoxi™ will not be available to ship to China.

7) Is expedited shipping available for promotional items?

Yes, expedited shipping is only available within the US. The Expedited Price List can be found [here](#).

8) Can I return or exchange the free promotional items? Are the Winter Bundle Bonus Promotional items covered under warranty?

All Winter Bundle Bonus Promotional items are “all sales final” and cannot be exchanged for other items, unless damaged or defective. Please refer to the Product Warranty Policy Guide which can be found [here](#).

Sales Volume	Promotional Item
\$700 (SV)	<ul style="list-style-type: none">- Germanium Pad™ Mini- Detoxi™ (1 Bottle)
\$1,500 (SV)	<ul style="list-style-type: none">- Two (2) Germanium Pad™ Mini- Germanium Pad™ Professional- Aroma Stand- Detoxi™ (3 Bottles)
\$2,000 (SV)	<ul style="list-style-type: none">- Germanium Pad™ Professional & Aroma Stand- Germanium Pad™ Single- Quantum Energy Pad® Professional
\$3,000 (SV)	<ul style="list-style-type: none">- NEW Bamboo Silk Comforter- Germanium Pad™ Single & Aroma Stand- Germanium Pad™ Queen- Amethyst Pillow
\$4,000 (SV)	<ul style="list-style-type: none">- NEW Bamboo Silk Comforter & Aroma Stand- Germanium Pad® King & Aroma Stand- Germanium Pad® Queen & Aroma Stand- Amethyst Pillow & Aroma Stand